



Telephone & Cable Services for Bowdoin Students

Bowdoin College
Office of Telecommunications
Telephone (207) 725-3966 or x3966 on campus
telecom@bowdoin.edu

Each dorm room is supplied with the following:

- A telephone set
- Free local calling
- Voicemail
- Satellite cable television service

Each student receives a telephone number for their duration at Bowdoin. Student extensions are 5 digit and all begin with "8xxxx". To call a student from off-campus, dial 1-207-208-XXXX. To call another student on campus, dial their 5 digit extension, 8XXXX.

Telephone Services:

- On-Campus telephone lines are VoIP (Voice over IP).
- Other types of telephone sets (e.g. cordless phones), answering machines & fax machines from home will not work in the dorm rooms.
- Voicemail is provided for each student telephone extension.
- The Office of Telecommunications provides voicemail support, repair and assistance for all campus-owned residence telephones.
- If you need assistance, call the IT Student Help Desk at (207) 725-5050.

Long Distance Calling:

- Bowdoin College has long distance telephone service managed by STC Services®.
- As a benefit of being a student at Bowdoin, enrollment is automatic.
- Your individual PIN will be in your Smith Union Mailbox after you arrive on campus.
- STC provides domestic long-distance calling of 5.5¢/minute, all day, every day.
- You can use your PIN as soon as you arrive on campus.
- To make a long distance call, dial 9, 1 area code and telephone number. You will hear two beeps – enter your long distance pin and press the pound (#) sign.
- International rates are very low as well!
- Simply contact STC for the rate of the country you wish to call. STC Customer Service will be happy to answer all of your questions by calling on campus at x6377 and from off campus by dialing 1(877) 819-6377 or emailing help@stcservices.com.

Advantages of using your STC Long Distance Pin:

- Save your wireless plan minutes for when you are traveling away from campus
- No sign-up fee or per-call charge
- Receive your own bill for only the long distance calls you make
- Select where your bill is sent (home, campus or on-line billing)
- Place long-distance calls from any phone on campus
- Your PIN remains the same for the four years you are at Bowdoin College

Cell Phones:

- AT&T Wireless is available to Bowdoin students at a discount.
- The AT&T Premier website is available for Bowdoin students to order new cell phone equipment and services online.
- If you are a current AT&T customer you can have your account linked to the Bowdoin College Foundation Account Number to take advantage of discounts.
- Go to the IT website for additional information www.bowdoin.edu/it

If you plan to bring an alternative wireless service to Bowdoin, we suggest checking with your service provider to ensure service coverage within our region of the country.

Cable Television:

- Satellite cable television (75 standard definition channels, 4 hi-definition channels, and 4 digital channels) is provided to campus residences by our service provider, Campus Televideo.
- Cable jacks are located in either the common area of residential dorms, or in some cases, the individual residence rooms.
- You can pick up the necessary cable (coaxial) used to connect to cable services when you arrive on campus at the IT Student Help Desk in Coles Tower, 2nd Floor.
- Televisions brought from home will need to be cable ready to access cable services.

Premium channels are also available to Bowdoin residents from Campus Televideo. Subscription information for these extra services can be found on the Campus Televideo website:

<http://www.campustelevideo.com/student-services/bowdoincollege.asp>

If you have general questions about cable service or any problems, please use the website listed above.

WELCOME TO BOWDOIN COLLEGE!